

Mission Statement

In the Franciscan spirit of valuing the gift of life in all its transitions, our mission is to provide an environment of compassion, competence and the celebration of life to all entrusted to this community of care.



Sister Mary Alice Jarosz,
Director of Mission Integration

applauds our
residents and staff
AS THEY TELL...

The rest of the **STORY...**

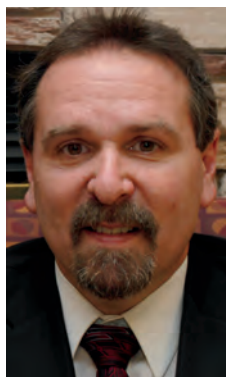


The Village at Marymount





Seeing With The Heart



Greetings and best wishes for happiness, peace and good health in 2020!

Did you ever notice that sometimes we look at things and don't see them clearly -- or don't see them as they really are? As we were looking for the theme we wanted to use for this year's Annual Report, Sister Mary Alice Jarosz, our Director of Mission Integration, wrote something interesting in her December column for our newsletter, *The Villager*.

She called Christmas our annual "meet and greet" with Jesus. She went on to describe the Gospel story of the woman at the well and Jesus asking her to dip into the well to bring up a drink of water for Him. What that gesture symbolized was Jesus asking her to look deep within her heart so she could "meet and greet" Him as well as her own God-like qualities. She quoted Antoine de Saint-Exupery in *The Little Prince* -- "It is only with the heart that one sees rightly; what is essential is invisible to the eye." We had our theme!

When we look at ourselves, we often look at the surface of our words, actions and accomplishments. So, we set out to "meet and greet" our deeper selves through the eyes of various members of The Village at Marymount community. We talked to residents, family members, volunteers, care providers, vendors and others. We asked them what they "see" when they are present on our campus, what, when they look deep in their hearts and even into ours, they believe we are doing each day to live our Mission. We asked how they observed or experienced us showing competence and compassion and celebrating the lives of our residents.

Their responses are the stories you will find throughout this report on 2019. We have provided the "facts" of what we did and accomplished, of our finances and all the folks who contributed to making 2019 a good year. Their responses are the "rest of the story about" how well we did in living our Mission. We hope and pray you will agree with what they told us!

May God reward your kindnesses to us.

Jeffrey A. Myers
President
The Village at Marymount



2019 Community Benefit

In 2019, our Community benefit totaled \$2.9 Million

The Village at Marymount is a ministry of the Sisters of St. Joseph of the Third Order of St. Francis that provides assisted living, skilled nursing, rehabilitation, memory care, hospice, and respite care to individuals and caregivers who seek a Catholic-based care facility with a commitment to healthy living. The Village at Marymount is a place where residents experience innovative programs and services, provided by compassionate and competent staff members, designed to keep residents living life to the fullest extent possible. It is made up of Villa St. Joseph (130-bed nursing facility, 12-bed memory care assisted living) and Marymount Place (104-bed assisted living community).

MEDICAID SHORTFALL \$2.1 Million

The Village at Marymount is a leading provider of Medicaid services in the community. The Medicaid program, which provides health care coverage to low-income families and individuals, is funded by state and federal governments. In many states, including Ohio, Medicaid payments have not been sufficient to cover the costs of treating Medicaid beneficiaries. In 2019, our Medicaid shortfall was \$2,046,000.

FINANCIAL ASSISTANCE \$275,000

Financial assistance is the amount of free or discounted medically necessary care provided to those patients unable to pay some or all of their bills. The Village at Marymount has a financial assistance policy that provides free or discounted care to patients with incomes up to 400 percent of the federal poverty level. Information about our policy is available at on-site registration, or at villageatmarymount.org.

OUTREACH PROGRAMS \$23,000

The Village at Marymount is actively engaged in a broad array of outreach programs, many of which are designed to serve the most vulnerable and at-risk populations. Outreach programs address documented health needs identified in our community.

2019 Outreach Highlights: Education Programs hosted by the facility including:

- Funeral Planning for the Next Chapter: Live Well. Plan Well. Leave Well.
- Hospice & Palliative Care: Keep It Light & Know the Difference
- A Trip to the Hospital – Now What?
- Caregiving for Dementia: From A Physician's Perspective
- Your Hearing Health and Available Assistance
- Virtual Dementia Training

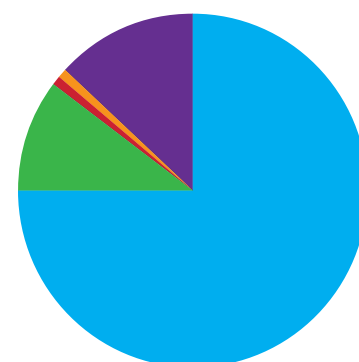
MEDICAID WAIVER SHORTFALL \$352,000

The Village at Marymount is a leading provider of Medicaid services in the community. The Medicaid program, which provides health care coverage for low-income families and individuals, is funded by state and federal governments. In many states, including Ohio, Medicaid payments have not been sufficient to cover the costs of treating Medicaid beneficiaries. Medicaid Waivers provide additional benefits to patients.

EDUCATION \$22,000

The Village at Marymount is committed to education, taking pride in a wide range of high-quality medical education that includes accredited training for nurses and allied health professionals. By educating medical professionals, we ensure that the public is receiving the highest standard of medical care and will have highly trained professionals to care for them in the future.

Community Benefit



- Medicaid Shortfall
\$2,046,000
- Financial Assistance
\$275,000
- Outreach Programs
\$23,000
- Education
(including scholarships)
\$22,000
- Medicaid Waiver Shortfall
\$352,000



Blood Sister Sisters!

Sisters Phyllis and Eymard Chrusciel moved to Marymount Place from Bartlett, IL where they resided with many of our Sisters in a retirement community called Clare Oaks. They already have some new friends and are reacquainted with more than 20 Sisters who also live in our assisted living facility.

Their morning routine includes prayers, breakfast, checking in with the nurses at the nursing station, and attending Mass. After lunch they are busy sorting things from boxes they brought with them to Cleveland – things they might not need after all. They spend time creating beautiful baby afghans as they have for years. They said not to be surprised if they take over the kitchen one day to make Polish Sweet Bread and multiple cookies or treats!

When asked what they have learned about us since coming here they shared **“the rest of the story”** with these words:



Sisters Phyllis and Eymard Chrusciel are enjoying life together at Marymount Place.

there is always something on the schedule and much of it is fun. Their health needs are being watched closely and they are grateful for that. They especially enjoyed the candlelight service and Christmas party that added to all the festivities and entertainment during the holidays.

Dolores and “The Pope”!



Dolores Cengic passed away in January 2020, but the last several months of 2019 were very special for her according to her sons, Dan, Bill, and John. They said they saw our vision and “master plan” for The Village at Marymount being lived and experienced by their mother and they could not have been more pleased and grateful.

In their words, “Mom loved living at Marymount Place almost 2 ½ years. She loved that when she was ill and needed therapy she could be in Villa St. Joseph where friends from assisted living could come and visit and she could be taken to

Dolores Cengic is greeted by Bishop Roger Gries after a Mission Day Mass.

Dolores and “The Pope”!

continued

her room to get things and be assured they were waiting for her. When it became evident she was not getting better, she was able to move into Clare Hall and be loved and cared for on hospice without having to leave the campus she had come to love.”

They also shared that the highlight of her last months was getting a more comfortable geriatric chair they used to take her to the Sisters’ outdoor Shrine for a special Sunday Mass. Bishop Emeritus Roger Gries, OSB, presided at the Mass and spent time mingling with attendees afterward. He gave Dolores a special blessing and took a few pictures with her. The next day she couldn’t stop smiling as she told all the staff and visitors her **“rest of the story”** which was that “the Pope” even came and blessed me and kissed me on the cheek!” Her sons saw their Mom beaming and happy; Dolores saw the face of God coming to her in the person of Bishop Roger.

Beautiful Smile, Joyous Fun-filled Life

Louis Wachala had aged into being a “repeat resident” at Villa St. Joseph. One or another health issue found him in the therapy gym announcing, “I’m back!” to the therapists-become-friends he constantly entertained.

At the end of one of his visits, he told his kids he didn’t want to leave, they needed to move him into the assisted living building. He dived into life at Marymount Place and loved it. He was no longer home alone; he ate with others; he walked down the hall to Mass; he sat outside “catching the rays” every chance he got; he even played poker (sometimes “with nuns”!) and he attended every Friday Happy Hour in the living room.

He told Sister Mary Alice Jarosz, Director of Mission Integration, “You know my sister, Sister Mary Theophane loved living here and so do I. She’s in heaven now and hopefully she’ll see me and get me in too!”

Louis’ kids told us **“the rest of his story”**: “He absolutely loved living here. He was always happy, fun and ready for a party, but we had watched him slowing down and losing ground. When he moved into Marymount Place, we saw with our own eyes that he was beaming, it was like he came totally alive again. We’ll never forget his constant smile!”



Louis Wachala enjoys a dance.

Louis was particularly enjoying the festivities leading up to Christmas probably because the Sisters he talked to would reminisce about his home parish where they had taught. Some might think his passing quietly and peacefully, in

his bed, on Christmas Eve was sad and shocking. We see it as Louis having had a “taste of heaven” in his new surroundings and asking God to make it permanent, to take him home for Christmas to where the happiness can finally last forever and age and illnesses will be no more. We see him smiling down on his family and, hopefully, on us as well and wanting to tell us all the final line of the rest of his story!

The rest of the STORY...



From Vendor To The Villa

The Village at Marymount has an internal television channel where residents can catch up on the latest events, pictures, and enjoy a bit of trivia.

"I have a trivia question for your TV channel," said Villa St. Joseph resident James "Hoss" Hosack. "Which resident used to be a souvenir vendor for 14 years at the old Cleveland Stadium?" His answer? "Me!"

Hoss recalled his days as a Cleveland Stadium souvenir vendor with great fondness and pride. During the Cleveland Indians' final home stand at the Stadium (October 1-3, 1993 vs. the Chicago White Sox), Hoss said he went to work at 8 a.m. on Friday, October 1, and didn't leave his post until 4 p.m. the next day.

"I fell asleep in my office," Hoss said. "The Big Boss found me in my office and asked my boss why I was sleeping. When he was told I had been at work since 8 o'clock Friday morning, the Big Boss had someone drive me home."

The Indians lost the Stadium finale 4-0. After the game, legendary entertainer Bob Hope sang his trademark song "Thanks For The Memories" amid the post-game lovefest that featured the removal of home plate as fans stood and snapped pictures with Tribe players.

"I got to meet Bob Hope after the game," Hoss recalled. "I said, 'Mr. Hope, it's nice to meet you.' He looked at me with a scowl on his face. Then he said, 'Mr. Hope was my father. You call me Bob.' I'll never forget that."

Today, Hoss is a fixture at Villa St. Joseph. A resident of the Continuing Care

Unit, Hoss can be seen daily in his wheelchair on all floors and hallways. He's quick to greet his fellow residents, guests, and share a story or two. He participates in most activities and especially enjoys the virtual reality program conducted by the Life Enrichment Department.

"I love it here," is how the last line of Hoss' **"rest of the story"** begins. He says, "The way I see it, I've made so many friends and Villa St. Joseph truly is my home!"



James "Hoss" Hosack once met legendary entertainer Bob Hope.

The rest of the STORY... as told by our Administrator

"I see every life that passes through our buildings, whether residents, families, staff, vendors, dignitaries, even the state visitors who come to judge and rate our quality every year – I see all of them as opportunities to encounter the various faces of God, helping me and them to learn about each other and together to grow the unity of the human family bonds we all share in common."

Dan Storey, Villa St. Joseph Administrator



The rest of the

STORY...



Spirit Award Provides Mutual Blessings!

When it comes to genuinely conveying the core values of The Village at Marymount's Mission – Compassion, Competence, and the Celebration of Life – few do it better than Phillip Ransaw. Humble, helpful, and caring are three words that best describe the January 2020 Franciscan Spirit Award winner.

Several members of the Rehabilitation Services team, along with many residents, signed a nomination form on behalf of Phillip.

"Phillip is a good worker and he clearly cares about our residents and his coworkers," said Bill Lemanowicz, Director of



Phillip Ransaw

Plant Operations. "I had absolutely no issues giving him the award."

Phillip said he tries to look out for the residents and helps to make their lives easier and more enjoyable. He also relishes the many conversations he has with those with whom he encounters each day.

Phillip summed up "the rest of his story" by sharing his philosophy on living the facility's Mission: "There is so much love and respect here at The Village at Marymount. I love to give my blessings to others, so their blessings come back to bless me."

The rest of Sister Dolores' story relates to Mission and our 'Holy Ground'

"I am so impressed to see the attention given to bringing a faith dimension in any way possible to so many daily activities. The concept of living the Mission of the Sisters has caught on and is lived by so many staff. I see and feel that God is here, that this is a sacred place to live, to make new friends, to reflect on my life and to reach out to others in any way I can. I'm truly blessed to be here."

Sister Dolores Fisher, Marymount Place Resident

Sister Dolores Fisher exercises in the Therapy gym.



And, finally, The rest of the story we even have fun raising needed funds!

"This is amazing. You've created an atmosphere of celebration and everyone is having such a good time. And your Yeti raffle (during the 2019 Celebration of Life Gala) – I've never seen anything like it! Looks like I'm going to have to make it a point to come again next year!"

Dr. Ed Sabanegh, President, Cleveland Clinic Main Campus, Regional Hospitals and Family Health Centers

Volunteer's Vision Is To Help Others

Usually Josephine “JoJo” Poveroni is quick with a meaningful saying or quote. The Garfield Heights resident found herself a bit tongue-tied when she learned that she was selected to receive the 2019 Ohio Health Care Association Adult Volunteer of the Year.

More than 100 individuals were nominated for the award, so it's easy to image the challenge faced by OHCA judges when selecting a winner.

“I usually tell people to stay busy and take each day at a time,” Poveroni said when she was made aware of the OHCA award. “But right now, I’m in a state of shock.”

Donna Galbraith, The Village at Marymount’s Director of Life Enrichment, praised Poveroni for being a wonderful volunteer and a big help to The Village at Marymount. Fittingly, “the rest of the story” for JoJo actually began with her first day with us. “During JoJo’s first volunteer experience at The Village at Marymount she helped with a program featuring the Singing Angels,” Galbraith said. “She was out of breath after seating everyone, yet she managed to perfectly stack all of the chairs at the end of the concert. She has proved herself to be an organized volunteer who really knows how to pace herself.”



Resident Jean Sopko, left, offers a congratulatory hug to volunteer JoJo Poveroni.

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Donna Galbraith
Patricia Hajma
Dave Hathaway
Ron Hollowell

Peggy Jakabcic
Sister Mary Alice Jarosz
Sean Kenny
Lisa Kotora
Lyn Kurtz
Bill Lemanowicz
Becky Manelski
Peggy Mathews
Rashaun McDougal
Chris Meinke
Brenda Milanczuk
Ruth Misischia
Jeffry A. Myers
Donna Nagel
Suzanne Nall
Donna Noble
Nancy Recko
Monica Rossi
Sandra Sanicky
Barry Sherwin
Mary Shively
Rosanne Shovlin
Dan Storey



Sister Mary Alice Jarosz greets Greg and Lyn Kurtz during the 2019 Celebration of Life Gala.

Virtual Gala 2020

The Village at Marymount Adapts To The Ever-Changing Times!

Like most organizations, The Village at Marymount has experienced an overwhelming amount of change in 2020.

The coronavirus-19 pandemic has negatively impacted entire countries, companies – large and small, for-profit, and non-profit – and has certainly affected so many people and their families. By holding true to our faith, our Mission, and cloaked under the never-ending prayers of Bishop Roger and our founders, the Sisters of St. Joseph of the Third Order of St. Francis, The Village at Marymount continues to provide the top-notch care and services so desperately needed by so many.

The Village at Marymount is guided by our Mission and we will - once again – put our faith in those who support our campus and share our commitment. We ask for your support to guarantee our ability to carry on. Please grab your virtual passport and join The Village at Marymount for its first ever Virtual Gala. Join us as we travel across the globe – visiting and learning about some amazing countries and their cultures. This interactive Virtual Gala will certainly be an event you will not want to miss, as you are immersed into our travels – guided by our Honorary Co-Chairs Mr. Marc Kotora and Mr. Jay Lucarelli. Our Honorary Co-Chairs will not only guide us long our tour, they will assist with the navigation of the interactive portions of our event – providing plenty of chances to “win” great auction items.

Stay tuned for additional details and information as we prepare for our trip and ensure The Village at Marymount is able to continue to make “Every Mile A Memory”.



Sue Nall and Jennifer Branche welcome guests to the 2019 Celebration of Life Gala.